

INFORMAL ADVICE

ASSISTED RESOLUTION

FORMAL COMPLAINT

WHAT IS THE GOAL?

Employee wants
confidential advice

Employee wants
impartial assistance

Employee wants a
judge to decide the
issue

WHO IS INVOLVED?

- Employee
- Chosen advisor:
 - EDRC
 - Circuit DWR
 - Judicial Integrity Officer

- Employee
- Employing Office:
 - Unit Executive or
 - Chief Judge
- Chosen facilitator:
 - EDRC
 - Circuit DWR
- Mediator (if Parties want)

- Employee (Complainant)
- Employing Office (Respondent)
- PJO
- Witnesses
- Investigator (at PJO's discretion)

WHAT IS THE EDRC'S ROLE?

- Provide confidential advice to Employee only

- Facilitate discussion and resolution between Employee and Employing Office

- Advise Presiding Judicial Officer and both Parties about EDR
- Accept filings
- Send orders and decision to parties
- Maintain records

WHAT IS THE ACTION OR RESULT?

Employee decides
whether or not to take
any further action

Unit Executive (or
Chief Judge) decides
request, with goal of
mutually agreed-upon
resolution of issue

PJO will gather
information, may hold
a hearing, and will
issue a written decision
about whether EDR
rights were violated
and if so, the
appropriate remedy